New Coastal Defences at Hill Head

Please tell us what you think

The new coastal defences at Hill Head are now complete! We would love to hear your thoughts on the new defences and the construction work that happened in 2017. Further information is available at www.escp.org.uk/news/Hill-Head-Phase2

Please fill out this short feedback form; your time is greatly appreciated.

We would like to take this opportunity to thank you all for your patience and support throughout the work. We hope you will really enjoy the new defences and the benefits they bring.

Please return to the box available or you can post the form to:

Eastern Solent Coastal Partnership,
c/o Havant Borough Council,
Southmoor Depot & Offices,
2 Penner Road,
Havant,
PO9 1QH
1. What is your main reason for using this coastline?
   - Resident
   - Beach hut owner
   - Sailing
   - General Visitor
   - Birdwatcher
   - Other

2. Do you feel you understand why the new coastal defences were constructed?
   - Yes
   - No
   - Undecided

3. Are the new defences as you expected?
   - Yes
   - No
   - Undecided

4. Do you feel that the construction site was well managed throughout the project?
   - Yes
   - No
   - Undecided

5. Do you feel that the work has had a positive impact on the area?
   - Yes
   - No
   - Indifferent
   - Undecided

6. Were you affected by the following during the works? (Tick the option that applies)

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<th>Not affected</th>
<th>Partially affected</th>
<th>Quite Affected</th>
<th>Significantly affected</th>
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<td>Noise</td>
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<td>Vibration</td>
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<td>Visual Impact</td>
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<td>Restricted access</td>
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<td>Increased road traffic</td>
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7. Did you feel that the attitude of the project team was professional and in the best interest of the area?
   - Yes  - No  - Undecided

8. Did you feel that your enquiries or complaints were dealt with in a satisfactory manner?
   - Yes  - No  - Undecided  - Not Applicable

   If your answer is ‘No’, please comment how your query could have been dealt with in a more satisfactory manner:

9. Where did you find your main source of information on the scheme?
   - Letters  - FBC website  - ESCP website  - Social Media
   - Word of Mouth  - Site posters

10. Do you feel that you were kept up to date and provided with enough information throughout the construction period?
    - Yes (Very comprehensive)  - Yes (About right)  - No (Not enough)
11. Were you happy with the amount of correspondence from the project team throughout the whole scheme?

☐ Just right  ☐ Too much  ☐ Too little

12. How would you rate the overall Service provided by the ESCP responding to the challenge of providing new defences at Hill Head? (e.g. survey, design, procurement, obtaining consents, site management, communications)

☐ Very Poor  ☐ Poor  ☐ Average  ☐ Good  ☐ Excellent.

13. Do you have any further comments?

If you wish to contact us further, we’d be happy to hear from you. Please send an email to: coastal.team@havant.gov.uk

Thank you for completing this feedback form.

Privacy Statement: The information provided by you in this questionnaire will only be used for research purposes. It will not be used in a manner which would allow identification of your individual responses.